

Chagrin Valley Dispatch User Committee Meeting
Monday April 29, 2013
Chagrin Falls Council Chambers

Attendance: Lisa Mariola, Chagrin Dispatch; Laura Svoboda, Chagrin Dispatch; Chief Mike Rizzo, South Russell; Lt. Mike Fabian, South Russell; Sgt. Tim DiPadova, Hunting Valley; Det. Scott Williams, Moreland Hills; Lt. Nick DiCicco, Orange Village; Lt. Amber Dacek, Chagrin Falls; Lt. Larry Genova, Orange Village; Lt. John Patterson, Woodmere; Drew Ferguson, Chagrin Falls Fire

Old Business –

MSAG information – Lisa requested that the departments that have not returned their street address ranges to please return them as soon as possible.

Radios – Geauga County went live with the new system. There is no priority when scanning.

Dispatch Facility update – Mayors have signed a letter of intent with University Hospitals. They have also stated they will be moving forward even if South Russell decides to leave. Gates Mills is having public meetings and they will be going live with CVD on August 5th. Highland Hills is interested.

Grant ideas – University Hospital will be providing a grant writer. If anyone has any suggestions please let Nick or Lisa know.

New Business

Job descriptions – A managers job description was discussed. Lisa asked that everyone review it and have any suggestions back to her in the next week.

New Customers – Looking for input in pricing structure. Nick is also looking for input on offering dispatch as a service with no voting rights.

Officers logging calls - There was a discussion on officers logging their own calls. For safety reasons it was decided they still need to notify dispatch when they are out of the car.

Sonicwalls – Dispatch would like to start printing information directly to the departments. Chagrin Fire and Bentleyville need sonicwalls to allow this.

ERV – ERV has an ACU 2000 installed. It allows for cross patching of different channels. Nick stated he is also working on having ERV paged out with all VEG units.

Windows XP – In April 2014 LEADS will no longer allow MDT's or terminals with Windows XP to connect to them.

Off-duty details – There was discussion on officers notifying dispatch when they are on off-duty details. For safety reasons it is a good idea to let dispatch know where you are at.

The Mayors will meet again on May 21st. They will hopefully be signing the lease with University Hospital.